

APPLICATION REVIEW

Professional Services for Effective use of Infor Applications

Are Infor SmartStream applications doing everything they can to support your business objectives? Find out with an Application Review

As a Smart Solutions customer, you have already made a wise investment in managing mission-critical information across your organization, but that's just the beginning. Smart Solutions' Professional Services Organization (PSO) has developed an application review process that can quickly determine whether you are getting the most benefit and maximum value from your Infor applications. In addition, the Application Review will identify optimum process improvements to ensure that you do.

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Smart Solutions' Professional Services Organization (PSO) can help you get the most benefit from your Infor® applications.

In fact, many companies today are looking for assistance in determining whether they are maximizing the benefit from their software systems and business applications. Many of these systems and applications have been supporting various lines of business and business functions for a number of years. All too often, the system options and processes adopted during implementation are still in place and were not reviewed or revised when major changes took place within the organization.

An Application Review provides you the opportunity to get a quick evaluation from our team of expert application and technical consultants to address any issues and determine how you can improve your use of Infor applications.

Our consultants will work with you to:

- Review and confirm your management objectives for your Infor applications
- Assess the usage and effectiveness of your installed Infor applications and application users
- Solicit and assess feedback from key system users
- Review policies and audit capabilities for leverage within your internal compliance initiatives.
- Facilitate maximum leverage of your back-office capabilities allowing you r organization to focus on strategic initiatives.

Smart Solutions consultants visit your site to interview management, users and your technical community to identify improvements in processes and software usage which can result in more effective support of your business objectives. After the onsite sessions, a report is prepared to address the items that were identified.

Upon completion, you will receive a complete report that includes issues identified and recommended solutions that you can use to realize improvement in your use of the Infor applications.

Application Reviews may be completed within one week per application and therefore require modest investment from your personnel.. Because it is quick and effective, an Application Review can result in immediate benefits by enhancing the value you derive from your Infor applications.

**A Smart Solutions Application Review –
A small investment with a big return!**

To Take Action

To find out more about Smart Solutions services, please call 770/975-0919 or email mburleson@smartsolutions.com.



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