

CUSTOM SOLUTIONS

Professional Services for Extending Infor Applications

Do you need additional functionality within the Infor SmartStream platform? Find out how to leverage and extend the SmartStream framework / platform for your unique requirements.

As a Smart Solutions customer, you have already made a wise investment in managing mission-critical information across your organization, but that's just the beginning. Smart Solutions' Professional Services Organization (PSO) can help extend your SmartStream environment using the processing features and capabilities within the SmartStream platform and available for rapid development using SmartStream Builder. This means a common and intuitive user experience when using Infor delivered as well as Custom Solution functionality

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Smart Solutions' Professional Services Organization (PSO) can help you get the most benefit from your Infor® applications.

Infor applications provide the robust functionality necessary to satisfy the vast majority of business requirements. However, if an organization decides their unique requirements can only be addressed by modifying or enhancing an application, the Smart Solutions Professional Services Organization can help.

Smart Solutions employs a development methodology that represents the combined knowledge of business, application, and technical consultants with years of practical experience developing and implementing software solutions. The methodology is composed of proven steps for developing software, rapidly and efficiently, in a logical building block approach. The objective of the methodology is to provide, at the lowest possible cost, a quality Custom Solution that supports your business objectives.

Our consultants will work with you to:

- Assist with organize the project, developing a plan which considers specific tasks, timeframes and responsibilities.
- Ensure your unique business requirements are completely understood and documented, and an appropriate Custom Solution is designed to satisfy them
- Draft a Technical design followed by rapid build and thorough testing of a high quality Custom Solution.
- Produce printed and electronic

documentation as required to aid in the deployment and utilization of the Custom Solution.

- Package the Custom Solution components for installation, document the installation procedures, and verify the installation process.

Smart Solutions consultants will visit your site to clearly understand and document your business requirements and custom solution design. Customer approval of refined estimates is then required before we proceed with the development process.

Our Custom Solution development process is made up of a series of steps. This step-by-step approach enables the customer to effectively manage the cost of developing and implementing the proposed Custom Solution.

To Take Action

To find out more about Smart Solutions services, please call 770/975-0919 or email mburleson@smartsolutions.com.



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